

Sani/Ikos Group is an international hospitality company with 12 luxury resorts in Greece & Spain and more than 7,000 employees. Our expansion continues with the opening of a new Ikos resort in Crete, Greece in April 2026, followed by new destinations in Spain, Greece, and Portugal in the coming years. As a leader in sustainable hospitality and a member of the United Nations Global Compact, we combine exceptional guest experiences with a strong commitment to our people, local communities, and the environment.

Internship Position | Service Excellence Department Trainee

Department: Rooms Division

Location: Greece (Halkidiki, Corfu, Kos or Crete island) & Spain (Marbella & Mallorca)

Duration: 3 - 6 months (between March - November)

Your Main Responsibilities

Reply and maintain any guests requests through a digital form or phone call

- Manage all guests' complaints in a professional way and ensure that every issue has been resolved promptly and effectively
- Liaise closely with other hotel departments for following up on guests' requests (we cooperate with Maintenance, Kids Club, Spa, etc as well)
- Excellent knowledge of the resort and the facilities as well as of daily events, activities and food & bever- age functions in order to provide accurate information to quests
- Be fully informed about the daily workload of the hotel (arrivals, departures, VIP guests and rest func- tions)
- Handle Telephone Operator Lines
- Reports Preparation

It Only Takes to Have

- Fluency in English
- Good command of a second language (French or German is essential)
- EU citizenship (eligibility to work in Greece).
- A kind, respectful, and pleasant personality.
- Eagerness to learn and grow within the role.

What we offer

- Free Shared accommodation provided
- Full board meals in the employee restaurant
- Free daily transportation to and from work
- Monthly salary of €850 gross in Greece & €1000 gross in Spain
- Professional uniform with laundry service included
- Internship certificate upon completion
- Career development opportunities

Ready to start your journey with us? Send your CV and become part of our team!

<u>internships@saniikos.com</u> <u>Ikos Resorts</u> <u>Sani Resort | Luxury Family Hotels</u>



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Internship Position | Receptionist

Department: Rooms Division

Location: Greece (Halkidiki, Corfu, Kos or Crete island) & Spain (Marbella & Mallorca)

Duration: 3 - 6 months (between March - November)

Your Main Responsibilities

- Welcome and greet guests, providing friendly, efficient, and courteous service.
- Perform check-in, check-out, and payment transactions accurately.
- Handle telephone calls, guest inquiries, complaints, and front office tasks efficiently.
- Maintain excellent knowledge of the resort, its facilities, daily events, activities, and F&B functions to provide accurate information to guests.
- Stay informed about daily hotel operations, including arrivals, departures, VIP guests, and special events.
- Maintain high standards of personal hygiene, grooming, and professional appearance at all times.

It Only Takes to Have

- Fluency in English
- Good command of a second language (French or German is essential)
- EU citizenship (eligibility to work in Greece).
- A kind, respectful, and pleasant personality.
- Eagerness to learn and grow within the role.

What we offer

- Free Shared accommodation provided
- Full board meals in the employee restaurant
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Internship Position | Groom/Bell Boy

Department: Rooms Division

Location: Greece (Halkidiki, Corfu, Kos or Crete island) & Spain (Marbella & Mallorca)

Duration: 3 - 6 months (between March - November)

Your Main Responsibilities

- Welcome and greet guests, delivering friendly, efficient, and courteous service.
- Assist with luggage handling and escort guests to their rooms.
- Drive guests within the resort using club cars.
- Provide accurate information about facilities, events, and services.
- Support the Front Office team with additional tasks as assigned by the Front Office Manager.

It Only Takes to Have

- Fluency in English; knowledge of an additional language is an advantage.
- EU citizenship (eligibility to work in Greece).
- Valid European Class B driving license.
- A kind, respectful, and pleasant personality.
- Eagerness to learn and grow within the role.

What we offer

- Free Shared accommodation provided
- Full board meals in the employee restaurant
- Free daily transportation to and from work
- Monthly salary of €850 gross in Greece & €1000 gross in Spain
- Professional uniform with laundry service included
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Internship Position | Assistant Housekeeping Manager

Department: Rooms Division

Location: Greece (Halkidiki, Corfu, Kos or Crete island) & Spain (Marbella & Mallorca)

Duration: 3 - 6 months (between March - November)

Your Main Responsibilities

- Ensure cleaning procedures meet company standards.
- Report and follow up on room or public area damages and malfunctions.
- Supervise cleaning progress in guest rooms and public areas.
- Stay familiar with all room types, locations, and layouts.
- Coordinate with other departments to support excellent guest service.
- Prepare daily work schedules and shifts.
- Support the Housekeeping or Rooms Division Manager with assigned tasks.

It Only Takes to Have

- Good command of English (any additional language is a plus)
- EU citizenship (eligibility to work in Greece or Spain)
- Positive, respectful, and welcoming personality
- Eagerness to learn, adapt, and grow in a fast-paced environment
- Team spirit and willingness to support colleagues whenever needed

What we offer

- Free Shared accommodation provided
- Full board meals in the employee restaurant
- Free daily transportation to and from work
- Monthly salary of €850 gross in Greece & €1000 gross in Spain
- Professional uniform with laundry service included
- Internship certificate upon completion
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Internship Position | Pastry Trainee

Department: Kitchen

Location: Greece (Halkidiki, Corfu, Kos or Crete island) & Spain (Marbella & Mallorca)

Duration: 3 - 6 months (between March - November)

Your Main Responsibilities

- Assist in preparing pastry ingredients, including measuring, mixing, and portioning.
- Support in baking, decorating, and presenting pastries, desserts, and baked goods according to recipes and quality standards.
- Follow all kitchen and pastry hygiene, safety, and operational procedures.
- Maintain a clean, organized, and sanitized pastry workstation.
- Uphold high standards of personal hygiene, grooming, and professional appearance.

It Only Takes to Have

- Good command of English language.
- EU citizenship (eligibility to work in Greece).
- A kind, respectful, and pleasant personality.
- Eagerness to learn and grow within the role.

What we offer

- Free Shared accommodation provided
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Internship Position | F&B trainee

Department: Food & Beverage

Location: Greece (Halkidiki, Corfu, Kos or Crete island) & Spain (Marbella & Mallorca)

Duration: 3 - 6 months (between March - November)

As an F&B Trainee, you will gain hands-on experience across various Food & Beverage outlets, with the flexibility to support different roles such as Assistant Waiter, Bartender, Restaurant Host, or Room Service Attendant. This role is ideal for someone eager to learn different aspects of F&B operations and grow within the department.

Your Main Responsibilities

- Assist with table setup, mise en place, and side duties.
- Welcome and serve guests in a warm, professional manner.
- Support bartending, hosting, or room service tasks as required.
- Keep workstations clean, stocked, and well-organized.
- Handle reservations and guest allocations following service standards.
- Assist the F&B or Restaurant Manager with additional tasks.

It Only Takes to Have

- Fluency in English; knowledge of an additional language is an advantage.
- EU citizenship (eligibility to work in Greece).
- A kind, respectful, and pleasant personality.
- Eagerness to learn and grow within the role.

What we offer

- Free Shared accommodation provided
- Full board meals in the employee restaurant
- Free daily transportation to and from work
- Monthly salary: Greece: 810€ Net & Spain: 1.000€ Gross
- Professional uniform with laundry service included
- Internship certificate upon completion
- Career development opportunities

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