#### **COURSE DESCRIPTION**

**University:** *University of Presov* 

Faculty/university workplace: Faculty of Management and Business

Code: 7KIK/MSIS-ER/24 Course title: Managerial Skills in International

Settings

# Type, scope and method of educational activity:

Type: lecture/seminar
Scope: 1/1 hour per week
Method: combined

Number of credits: 6

Recommended semester: any

Study grade: 1.

Prerequisites: verbal proficiency in English

## Conditions for passing the course:

Continuous evaluation: Systematic preparation for seminars consisting of curriculum studies and oral presentations. Active participation in seminars and discussion (conditions necessary for the possibility to complete the final test).

Final evaluation: exam – written or oral test

# **Learning outcomes:**

The aim of the course is to acquaint students with the basics of managerial skills and their practical use particularly within international settings and opportunities to use this knowledge in their future managerial practice.

## **Course content:**

- 1. Introduction to managerial skills
- 2. International managerial settings
- 3. Communication and language
- 4. Personality and behavior of managers
- 5. Leadership skills
- 6. Demanding situations in international settings
- 7. Coping with demanding situations
- 8. Work motivation
- 9. Decision-making and coaching
- 10. Social and emotional intelligence
- 11. Organizing international meetings
- 12. Attending international conferences
- 13. Course revision

#### **Recommended literature:**

ZBIHLEJOVÁ, L. 2024. Managerial Skills in International Settings: university textbook. Prešov: Vydavateľstvo PU. ISBN 978-80-555-3243-1.

BIRKNEROVÁ, Z., ZBIHLEJOVÁ, L., FRANKOVSKÝ, M. 2015. Emotional and social intelligence. In: Emotional intelligence: Current evidence from psychophysiological, educational and organizational perspectives. New York: Nova Science Publishers. ISBN 978-1-63463-559-2.

BIRKNEROVÁ, Z., ZBIHLEJOVÁ, L., FRANKOVSKÝ, M. 2018. Benefits of coaching in management in terms of social intelligence enhancement. New York: NOVA Science Publishers, 139 p. ISBN 978-1-53613-381-3.

RATNAYAKE KAŠČÁKOVÁ, D., ZBIHLEJOVÁ, L. 2021. Business English Essentials – Workbook = Základy obchodnej angličtiny – Cvičebnica. Prešov: Bookman, 96 p. ISBN 978-80-8165-454-1. RATNAYAKE KAŠČÁKOVÁ, D., ZBIHLEJOVÁ, L., MOKRIŠOVÁ, M. 2021. Intercultural and interdisciplinary profile of a manager. Chisinau: Lambert Academic Publishing, 126 p. ISBN 978-620-4-19842-2.

ROBBINS, S. P. 2007. Essentials of Organizational Behavior. Prentice Hall. ISBN 978-0-13-243152-1

ZBIHLEJOVÁ, L., RATNAYAKE KAŠČÁKOVÁ, D. 2021. Business English Essentials = Základy obchodnej angličtiny. Prešov: Vydavateľstvo PU, 136 p. ISBN 978-80-555-2882-3.

ZBIHLEJOVÁ, L., FRANKOVSKÝ, M., BIRKNEROVÁ, Z. 2018. Methodological development of a psychological phenomenon: Coping strategies in management In: Scientific development and achievements. London: Sciemcee Publishing. ISBN 978-1-9993071-0-3.

ZBIHLEJOVÁ, L., FRANKOVSKÝ, M., BIRKNEROVÁ, Z. 2019. Leadership in management a methodological perspective. In: The potential of modern science (ed. by Mykola Babych). London: Sciemcee Publishing. ISBN 978-1-9993071-3-4.

# Language which is necessary to complete the course:

English

#### **Notes:**

The subject is taught preferably during summer semesters.

## **Course evaluation**

Total number of students evaluated:

Α	В	С	D	Е	FX
а	b	С	d	е	f

## Lecturers:

doc. Mgr. Lucia Zbihlejová, PhD. (Associate Professor)

Date of last change: April 12, 2024

Approved by: